



Unified Communications



The essence of communication is breaking down barriers. In its simplest form, the telephone breaks distance and time barriers so that people can communicate in real time or near real time when they are not together. There are now many other barriers to be overcome.

The goal of unified communications involves breaking down these barriers so that people using different modes of communication, different media, and different devices can still communicate to anyone, anywhere, at any time.

- Unified messaging focuses on allowing users to access voice, e-mail, fax and other mixed media from a single mailbox independent of the access device.
- Multimedia services include messages of mixed media types such as video, sound clips, and pictures, and include communication via short message services (SMS).
- Collaboration and interaction systems focus on applications such as calendaring, scheduling, workflow, integrated voice response (IVR), and other enterprise applications that help individuals and workgroups communicate efficiently.
- Real-time and near real-time communications systems focus on fundamental communication between individuals using applications or systems such as conferencing, instant messaging, traditional and next-generation private branch exchanges (PBX), and paging.

As a Cisco Premier Partner, PDS can design and implement a Unified Communications solution to fit the needs of your growing business enabling a faster more efficient workforce.

PDS is now offering to perform a FREE audit of your phone bill!

Contact us today so that we can discover just how much you would save with a Unified Communications solution from PDS!

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